DESERET FAMILY MEDICINE

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January 26, 2004

Tina Speight
Public Affairs Coordinator
Arizona Medical Board
9545 East Doubletree Ranch Road
Scottsdale, Arizona 85258-5514

Re: M.M. v Robert J. Allen, M.D. (Case # MD-03-0429A)

Dear Ms. Speight: The Control of the

Thank you for your letter of January 8, 2004 informing me of the Board's decision to issue an Advisory Letter regarding the above referenced case. This letter is sent as my formal response to the Board's action and I do ask that this letter be attached to the Advisory Letter and maintained in my permanent file.

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It is documented that the Medical Consultant who reviewed the case recommended the case be dismissed "based upon the opinion that the facility is responsible for instructing the patient regarding test preparations and contraindications." Further, as stated in your letter, "There is insufficient evidence to support disciplinary action."

As stated in my original response to the complaint, several other family practice physicians were not aware that an IVP would be contraindicated for a patient with multiple myeloma. The Medical Director of the Medical Imaging Department at Banner Baywood Hospital informed me that it would be acceptable to perform an IVP on a patient with a history of multiple myeloma with normal renal function. Based on appropriate laboratory tests, the patient did demonstrate normal renal function. The patient did not have a history of diabetes, renal failure or allergy to contrast which are well known contraindications for an IVP. The study was indicated because of her persistent hematuria and to rule out cancer. The hospital imaging technician should have called me if the technician felt there was a contraindication during the patient's first attempt at obtaining the service at the hospital. The hospital imaging department Medical Director informed me that he was disappointed that a technician took it on their own volition to inform the patient that the test was contraindicated without consulting me and/or him as Medical Director. Better communication from the hospital staff may have avoided the problems experienced by the patient.

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The complaint alleges that preparing for the IVP "aggravated her already weakened physical condition, and she had to be hospitalized at Desert Samaritan Hospital." Based on my review of documented hospital ER records, it does not appear that the preparation for an IVP caused her admission to the hospital. The patient had suffered from constipation and the enema portion of the IVP "prep" would have been beneficial, not aggravating to that condition. The physician ER report from Desert Samaritan Hospital include the following: "CLINICAL IMPRESSION: Abdominal pain, etiology unclear." It does not appear that the abdominal pain was the result of the two trips to the imaging department. Further, the two trips to the Banner Baywood Hospital imaging department could have been avoided had the technician communicated with me or the hospital imaging department medical director.

Thank you for this opportunity to respond to the "Advisory Letter" from the Board. I do respectfully disagree with the Board's decision.

Sincerely,

Robert J. Allen, MD